



\*\*\*\*\* High Priority \*\*\*\*\*

# Service Alert Notification

**Subject: Medicare Cross-Over Claims**

**Date: July 30, 2010**

Effective Immediately, The Agency for HealthCare Administration (AHCA) has confirmed that Medicare Cross-Over claims **do not** need to be submitted to First Coast Advantage (FCA). All Medicare Cross-Over Claims can be direct submitted to the Medicaid Fiscal Agent (HP). This includes Electronic claims and Paper Claims.

Claims that have been previously denied with edit 2091(Recipient Services Covered by HMO Plan), may also be submitted directly to the Medicaid Fiscal Agent (HP). To receive reimbursement for these claims you should submit the below information directly to Pam Hull in Medicaid Contract Management. You no longer have to submit them to FCA to forward to Pam for the force-pay.

**The following must be submitted with the 2091 denials:**

- Cover Letter to Pam Hull stating claims were previously denied 2091 and ask for the force-pay.
- Clean red and white UB-4 or CMS-1500 claim form filled out as stated in the Medicaid Handbook.
- Medicare EOB
- Medicaid Denial for the 2091 Edits

**Mail 2091 Denials to:**

Pam Hull  
Agency for HealthCare Administration  
Medicaid Contract Management  
2727 Mahan Drive, MS#50  
Tallahassee, FL 32308

Should you have any questions please contact Debbie Shelton FCA Claims Manager at (904) 244-836 or [Debbie.shelton@jax.ufl.edu](mailto:Debbie.shelton@jax.ufl.edu).