

UPDATE



Service Alert Notification

Subject: NPI and Claim Submissions

Date: June 11, 2008

Florida Medicaid's fiscal agent ACS has notified First Coast Advantage that providers should continue to include their Medicaid Provider ID Numbers on the claim along with their NPI solutions. What this means is providers are to submit claims with the Medicaid Provider ID and NPI solution for both Treating Provider and Pay to Provider. Please be sure to use the Medicaid Provider ID and NPI solution to identify all other providers noted in an EDI transaction including Referring Provider, Facility Provider, etc.

The addition of the Medicaid Provider ID numbers should eliminate any problems providers have had with their NPI only claims. If you have received denials or rejections from ACS for invalid provider first verify the NPI was billed the same way it was registered, then add the Medicaid Provider Numbers and re-submit the claims to First Coast Advantage.

All claims must be submitted with the NPI solution to be HIPAA compliant. The NPI solution needs to be submitted the same way you registered with ACS. First Coast Advantage will reject claims that are submitted missing the NPI number or if an NPI number fails validation when verifying the check digit. First Coast Advantage is not verifying if the NPI solution submitted in the claim is the same as the one registered with ACS.

This process will continue after the conversion to EDS. You will continue to use both NPI and Medicaid Provider ID's on the claims.

We will have an updated Quick Reference Guide posted on the FCA website for assistance.

Please feel free to contact Debbie Shelton at (904) 244-1836 with any questions.

Thank you.