

# UPDATE



## Service Alert Notification

**Subject: NPI and Claim Submissions**

**Date: April 23, 2008**

Florida Medicaid's current NPI contingency plan is scheduled to end May 23, 2008. Please be advised that ACS will **NOT** accept electronic claims for processing without the appropriate NPI solution to identify **ALL** providers submitted in claim transactions beginning **May 23, 2008**. Please be sure to use the NPI solution to identify all providers noted in an EDI transaction including Billing Provider, Treating Provider, Referring Provider, Facility Provider, etc. AHCA and First Coast Advantage urge providers to begin submitting claims **now** with the NPI solution as registered with Florida Medicaid.

- Electronic claims received by ACS beginning May 23, 2008, must include the NPI solution to identify all providers included in the claim transaction. To ensure this timeline is met and minimize delays in claims processing, ***FCA requests all electronic claims use the NPI solution to identify all providers included in the claim transaction beginning as soon as possible.***
- First Coast Advantage is committed to processing and submitting all claims as received by end of day May 19 to ACS prior to the NPI deadline. If a claim pends resulting in a submission to ACS after May 23, 2008, and the claim does not have an NPI solution, it may be rejected by ACS.
- For information on frequently asked questions and a quick reference for NPI EDI submission, please visit the FCA website at [http://www.firstcoastadvantage.com/Claims/Claims\\_info.asp](http://www.firstcoastadvantage.com/Claims/Claims_info.asp).

Please feel free to contact Veronica Walton at (904) 244-9255 with any questions.

Thank you.