



***** **High Priority** *****

Service Alert Notification

Subject: National Provider Identifier (NPI) Registration

Date: January 17, 2008

Florida Medicaid has extended its contingency deadline for full NPI compliance to May 23, 2008. Providers may continue to send claims using their current Medicaid legacy numbers. However, AHCA urges providers to begin submitting claims now with their NPI solution as registered with Florida Medicaid.

In order for providers to be reimbursed using their NPI, providers must follow a **two step** process. The process is as follows:

1. Providers must apply for an NPI online at <https://nppes.cms.hhs.gov> or can call the NPI enumerator to request a paper application at (800) 465-3203.
2. After a provider obtains their NPI, they must register their NPI with Florida Medicaid by following the steps below:
 - a. Go to <http://floridamedicaid.acs-inc.com/index.jsp>.
 - b. On this link you may access the Florida Medicaid NPI Registration Form by clicking "Provider Support" on the left hand side, "Enrollment", and then "NPI Registration Form" under the "Enrollment Application and Related Documents" section.
 - c. If you have obtained your NPI and have registered it with the State, Please contact FCA's Provider Service Unit for testing at 866-270-2468.

In response to Florida Medicaid's extension of their contingency plan, FCA will also delay their request to receive the NPI solution in Electronic Data Interchange (EDI) claims until **April 23, 2008**. FCA will continue to accept claims submitted via EDI with the Medicaid legacy number, and FCA provider numbers or with the NPI solution as registered with Florida Medicaid.

Please note the following to ensure proper processing of claims:

- Please include all elements as defined in the CMS-1500 and UB-04 Medicaid Provider Reimbursement Handbooks. Also complete all elements as defined in the ACS Companion Guides for electronic claim submission. These guides may be found at <http://floridamedicaid.acs-inc.com/index.jsp>
- All electronic claims received by ACS beginning May 23, 2008, must include the NPI solution to identify providers. To ensure this timeline is met and minimize delays in claims processing, ***FCA requests all electronic claims include the NPI solution to identify providers beginning April 23, 2008.***
- For information on frequently asked questions and a quick reference for NPI EDI submission, please visit the FCA website http://www.firstcoastadvantage.com/Claims_info.asp.

Please feel free to contact Veronica Walton at (904)-244-9255 should you have any questions. Thank you.