



******* High Priority *******

Service Alert Notification

Subject: First Coast Advantage (FCA) Duplicate Claims Submission to ACS

Date: February 22, 2008

First Coast Advantage TPA (APEX) submitted claims twice to Medicaid's Fiscal Agent (ACS) on February 22, 2008. This most likely will cause providers to receive explanation of payments (EOP's) from ACS that will have denials for duplicate claim submissions.

Please feel free to contact FCA's Provider Services at 866-270-2468 or contact Veronica Walton at (904)-244-9255 should you have any questions.

Thank you.