

UPDATE



Service Alert Notification

Subject: Florida Medicaid Eligibility Verification Issues

Date: August 3, 2009

Florida Medicaid has experienced an unforeseen problem with current eligibility for the majority of recipients. This affects all Medicaid processes which include eligibility verification, the secure Web Portal, Pharmacy Point-of-Sale, Managed Care processes, and Claims. As more details become available, this notification will be updated.

Medicaid would like to thank you for your patience while they work to resolve this issue. This message will also be announced to providers via the Web Portal.