



\*\*\*\*\* High Priority \*\*\*\*\*

## Service Alert Notification

**SUBJECT: Florida Medicaid Edit 2091 for Medicare Cross-Over Denials**

**DATE: March 18, 2010**

The Agency for HealthCare Administration has instructed First Coast Advantage (FCA) that for Medicare Cross-Over Denial Edit 2091 (RECIPIENT SERVICES COVERED BY HMO PLAN) **ONLY**, the claims can now be sent to Medicaid Contract Management for a force-pay. The claims should be sent to FCA at the address below with the following information:

- Clean UB-04 or CMS-1500
- Medicare EOB
- EDS EOB showing the 2091 denial
- Letter to FCA stating 2091 denials for force-pay
- One letter to FCA per batch of claims.

Mail claims to:  
First Coast Advantage  
580 W. 8th Street, T-20  
Jacksonville, FL 32209  
Attn: Claims

This process is only for Edit 2091. **DO NOT** send any other denials for cross-over claims, as they will be returned to you. For questions contact FCA Claims Manager, Debbie Shelton at 904-244-1836 or FCA Provider Services at 1-866-270-2468.

Thank you for your continued support.