

UPDATE



Service Alert Notification

Subject: First Coast Advantage (FCA) Credentialing Requirements of Licensed Practitioners in Mental Health Facilities

Date: July 25, 2008

This is just a reminder to all participating Mental Health Facilities that credentialing of Licensed Practitioners, such as LMHC, LCSW, MSW, ARNP, MD, etc., must be completed by First Coast Advantage (FCA) in order for providers to service FCA Members.

As of July 1, 2008, there are two major FCA credentialing requirements needed for a Licensed Practitioner. Practitioners must be an approved, Medicaid provider with a valid Medicaid ID Number and NPI Number. Please be advised that practitioners may not provide services to FCA Members until they have been approved via the FCA credentialing process.

If your facility has scheduled an FCA Member to see a non-credentialed provider, please ensure the member is rescheduled with an FCA credentialed provider. Please feel free to contact Veronica Walton at (904) 244-9255 with any questions.

Thank you.