
TITLE: Provider Termination

PURPOSE: To Establish Criteria for Termination of Providers With or Without Cause

PROCEDURE: The following provisions will apply to Provider termination:

1. Immediate termination may be requested of a Provider contract if, as determined by the Agency, a Provider fails to abide by the terms and conditions of the Provider contract, or in the sole discretion of the Agency, the Provider fails to come into compliance with the Provider contract within fifteen (15) Calendar Days after receipt of notice from First Coast Advantage specifying such failure and requesting such Provider abide by the terms and conditions.
2. Any Provider whose participation is terminated pursuant to the Provider contract for any reason shall utilize the applicable appeals procedures outlined in the Provider contract. No additional or separate right of appeal to the Agency or First Coast Advantage is created as a result of First Coast Advantage act of terminating, or decision to terminate any Provider under the Contract. Notwithstanding the termination of the Provider contract with respect to any particular Provider, the Contract shall remain in full force and effect with respect to all other Providers.
3. Notify the Agency at least ninety (90) Calendar Days prior to the effective date of the suspension, termination, or withdrawal of a Provider from participation in First Coast Advantage. If the termination is for "Cause" reason for termination will be provided to the Agency.
4. Revised 6/9/06: Regardless if Provider termination is for cause or without cause, FCA will send written notice **Revised 01/01/08: to each enrollee PCP seen on a regular basis** Revised 09/01/06: no less than fifteen (15) calendar days **Revised 01/01/08: after receipt of termination notice.**
5. Sixty (60) Calendar Days' advance written notice will be provided to the Provider before canceling, without cause, the contract with the Provider, except in a case in which a patient's health is subject to imminent danger or a provider's ability to practice medicine is effectively impaired by an action by the Board of Medicine or other governmental Agency, in which case notification shall be provided to the Agency immediately. A copy of the notice will be submitted simultaneously to the Agency.
6. All State and federal laws regarding Provider termination will be followed.

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7. Revised 6/8/06: If a Member is in a prior authorized ongoing course of treatment with any other Provider who becomes unavailable to continue to provide services revised 6/9/06: to Member, notification in writing will be sent to Agency within ten (10) Calendar Days from the date First Coast Advantage becomes aware of such unavailability.
 8. Requirements to provide notice Revised 6/9/06: to the Agency prior to the effective dates of termination shall be waived in instances where a Provider becomes physically unable to care for Members due to illness, a Provider dies, the Provider moves from the FCA Service Area and fails to notify First Coast Advantage, or when a Provider fails credentialing. Under these circumstances, notice shall be issued to Agency within ten (10) calendar day after FCA becomes aware of the circumstances.