

TITLE:

Dental Services

PURPOSE:

To cover diagnostic services, for the preventive treatment, and CHCUP for dental screening and services in accordance with the Florida MCLH and the Florida MSP.

PROCEDURE:

Revised 6/8/06: First Coast Advantage or its contracted agent will provide required dental services for adults and children as follows:

1. Adult services include medically necessary emergency dental procedures to alleviate pain or infection.
2. Emergency dental care will be limited to emergency oral examinations, necessary radiographs, extractions, and incisions and drainage of abscesses.
3. Adult dental services will also include dentures.
4. Direct dental referrals can be made for Members beginning at three (3) years of age or earlier as indicated for the following services:
 - a. Restorative treatment
 - b. Endodontic treatment
 - c. Periodontal treatment
 - d. Surgical procedures and/or extractions
 - e. Orthodontic treatment
 - f. Complete and partial dentures
 - g. Complete and partial denture relines and repairs
 - h. Adjunctive and emergency services for Members under the age of twenty-one
5. Revised 6/8/06: Members requiring dental services will be provided a network of participating dental providers who are contracted to meet Agency requirements. FCA shall cover diagnostic services, preventative treatment, CHCHP dental screening (including a direct referral to a dentist for Members beginning at three (3) years of age or earlier as indicated); restorative treatment, endodontic treatment, periodontal treatment, surgical procedures and/or extractions, orthodontic treatment, complete and partial dentures, complete and partial denture relines and repairs, and adjunctive and emergency services for Enrollees under the age of twenty-one (21). Adult services include medically necessary emergency dental procedures to alleviate pain or infection. Emergency dental care shall be limited to emergency oral examinations, necessary radiographs, extractions, and incisions and drainage of abscesses. Adult dental services shall also include dentures.
6. Members may contact Member Services at Revised 9/01/06: 1-800-494-6262 to obtain information about the dental network and where to obtain care.