

**Documents Updated on Website:**

- FCA June 2010 NewsFlash
- FCA June 2010 Newsletter
- FCA Provider Directory
- FCA Provider Manual (**Updated**)
- FCA Education Tab (**New Articles**)
  - AHCA Child Health Check Up Collaborative Letter
  - Attention Deficit Hyperactivity Disorder (ADHD) Series (Circumcision Care for Penis, Circumcision Guidelines)
  - Fraud and Abuse Education
- FCA Service Alert – Circumcision Guidelines



**Effective June 2010, First Coast Advantage (FCA) Provider Manual Updated with Community Outreach Representatives:**

Effective June 2010, FCA has updated the Provider Manual to reflect the change from Marketing to Community Outreach. The Agency for Health Care Administration (AHCA) has revised its agreements with the Medicaid Plans to remove Marketing from its policies and procedures.

These Marketing policies have been replaced with Community Outreach policies and the changes are reflected in the Provider Manual on pages 2, 4, 5, 11, 28, 27, 35 and 42. For more information on these changes you can contact FCA Provider Relations at (904) 244-9174.

**Effective June 2010 First Coast Advantage (FCA) Provider Manual Updated for Sections 2, 7, 9, 10 & 22:**

- Under FCA's new PSN Agreement with The Agency for Healthcare Administration (AHCA), marketing restrictions have been added to the agreement and these restrictions are listed in the FCA Provider Manual in Sections, 2, 9, and 10 for Provider Responsibilities. The Sections are outlined as follows:
  - ◇ Section 2: Quick Reference Guide (Marketing Removed)
  - ◇ Section 9: Behavioral Health Services (Provider Responsibilities)
  - ◇ Section 10: Provider Responsibilities (Community Outreach Responsibilities)
- Section 7 of the Provider Manual has been updated to reflect changes to Covered Services. Co-pay information, language changes for most covered services and service restrictions has been update.
- Some of the changes in covered services have already been updated on the most current FCA Pre-authorization list.
- Section 22 of the Provider Manual has been updated to reflect changes for Member Grievance Procedures for the Beneficiary Assistance Program (BAP) address & telephone number and all references to Marketing have been removed.
- The Manual can be found on the FCA website at [www.firstcoastadvantage.com](http://www.firstcoastadvantage.com) under Provider Services.
- For questions, contact FCA Provider Services at 1-866-270-2468.

**Effective June 2010, First Coast Advantage (FCA) May 2010 In-service Slide Presentation Now on FCA Website:**

- FCA hosted another provider In-service May 2010. The entire presentation is on the FCA website at [www.firstcoastadvantage.com](http://www.firstcoastadvantage.com) under In-service. The In-services included the following Topics:
  - ◇ Pre-Authorization Procedures & Changes
  - ◇ Claims/Billing
  - ◇ FCA On-Line Status (Web Portal)
    - Viewing Comments for Pre-Auths
    - Understanding Auth Codes for Denied, Approved and Pending
    - DME Authorizations
  - ◇ Website Demonstration
  - ◇ Disenrollment Guidelines
- For more information contact FCA Provider Services at 1-866-270-2468.



**Effective June 2, 2010, Florida Medicaid Monthly Limitations – CII Narcotics:**

- Effective June 2, 2010, the maximum number of narcotic prescriptions defined by Federal Controlled Substance, Schedule II (multiple drugs and multiple strengths) that will be allowed per month for provider types **20, 25, 26** without a prior authorization will be as follows:
  - ◊ Oncology and sickle cell patients can receive up to six (6) CII prescriptions per month. The prior authorization process is available for recipients whose pain management needs exceed the monthly limit of six (6) CII narcotic prescriptions.
  - ◊ All other pain management patients can receive up to four (4) CII prescriptions per month. The prior authorization process is available for recipients whose pain management needs exceed the monthly limit of four (4) CII narcotic prescriptions.
- The edit includes all CII narcotic medications and all combinations of short-acting, long-acting and prior authorized CII narcotics.
- For questions contact your local Medicaid area office. The Medicaid area offices' addresses and phone numbers are available on the Area Offices Website or on the FCA website at [www.firstcoastadvantage.com](http://www.firstcoastadvantage.com) under Links.



**Effective April 2010, AHCA Child Health Check Up Collaborative Letter on First Coast Advantage (FCA) Website Under Education Tab:**



In conjunction with the State of Florida, the Medicaid Health Maintenance Organizations (HMOs) and Provider Service Networks (PSNs) were required to send out a 10-page letter in April 2010 to Primary Care Providers in the State of Florida. The HMO's and PSN's in Florida are committed to working with all providers to improve Florida children's access to preventive health services.

Enrollees under age 21 should receive preventive visits according to the American Academy of Pediatrics periodicity schedule, which can be found in the Medicaid Child Health Check-Up (CHCUP) Coverage and Limitations Handbook. FCA has posted the letter in its entirety on the FCA website at [www.firstcoastadvantage.com](http://www.firstcoastadvantage.com) under the Education tab.

If you have any questions regarding this information you can contact FCA Provider Relations at (904) 244-9174.

**Effective June 1, 2010, Fraud and Abuse Education Slide Presentation Now on First Coast Advantage (FCA) Website:**

- Effective June 1, 2010 FCA has placed a slide presentation for Fraud and Abuse Education on the FCA Website under the Education Tab.
- First Coast Advantage (FCA) entered into a new PSN Agreement with the Agency for Healthcare Administration (AHCA) effective September 1, 2009.
- FCA is required under both the federal Deficit Reduction Act of 2005 and its PSN contract with AHCA to provide its enrolled providers and vendors with fraud and abuse education.
- For questions, contact FCA Provider Services at 1-866-270-2468.



## **Effective May 7, 2010 Florida Medicaid New Programming for Anticonvulsant Medications:**

- For Provider Types, 20, 25, 26, and 30, the Medicaid pharmacy service recently implemented new programming at the fiscal agent (First Health) to automate prior authorization of brand name anticonvulsant medications for patients who are not seizure-free on generic anticonvulsants.
- The programming allows patients with seizure disorders to be maintained on brand anticonvulsants if the prescribing physician writes "Brand Medically Necessary" on the prescription.
- The programming also requires patients with other diagnoses, such as migraine headaches or bi-polar disorder, to be transitioned to generic medications.
- One of the main technical requirements is for patients to have updated diagnosis codes (ICD9) in the medical claims file.
- The programming is able to query medical claims for the previous 365 days for a wide range of ICD9 codes consistent with seizure disorders.
- Medicaid pharmacy service is asking providers to be sure to submit ICD9 codes with medical claims to facilitate this new prior authorization program, as well as others that will be developed in the future.
- The majority of anticonvulsants will be subject to prior authorization through the automated process.
- However, the following anticonvulsants are not on the preferred drug list and will continue to be subject to a manual (paper-based) prior authorization: Diastat; Lamictal XR; Lamictal ODT; Keppra XR; Vimpat; Banzel; Stavzor; and Sabril.
- For questions, contact your Area 4 Local Medicaid Representative.



## **Effective May 2010, First Coast Advantage (FCA) Service Alert for Circumcision Guidelines:**

- Effective May 12, 2010, FCA sent out a service alert on the guidelines for Circumcision.
- A Circumcision is covered by FCA when performed at Shands Jacksonville during the first 10 days of life.
- After the first 10 days of life, Circumcision is covered by Medicaid only when medically necessary.
- The complete guideline is located on the FCA website at [www.firstcoastadvantage.com](http://www.firstcoastadvantage.com) under Education and the Service Alert Tab.
- For questions, contact FCA Provider Services at 1-866-270-2468.



Don't wait until everything is just right. It will never be perfect. There will always be challenges, obstacles and less than perfect conditions. So what. Get started now. With each step you take, you will grow stronger and stronger, more and more skilled, more and more self-confident and more and more successful.

**Mark Victor Hansen**

**Effective June 1, 2010, First Coast Advantage (FCA) Began Series of Articles on Attention Deficit Hyperactivity Disorder (ADHD):**

- In June FCA began a series of articles on ADHD. The articles are highlighted from June 2010 – November 2010 on the following issues:
  - ◊ 06-2010 What is Attention Deficit Hyperactivity Disorder (ADHD)?
  - ◊ 07-2010 What Causes ADHD?
  - ◊ 08-2010 How is ADHD Diagnosed?
  - ◊ 09-2010 What are the Symptoms of ADHD in Children
  - ◊ 10-2010 Treatment of ADHD
  - ◊ 11-2010 HEDIS Measures for ADHD
- In November 2010, all six articles will be placed on the FCA website in its entirety for providers to review.
- For questions regarding these articles, you can contact FCA Medical Management Department at (904) 244-9780.



**First Coast Advantage (FCA) 1st Series - What is Attention Deficit Hyperactivity Disorder (ADHD)?:**



**What is Attention Deficit Hyperactivity Disorder?**

- Attention-Deficit/Hyperactivity Disorder (ADHD) is one of the most common neurobehavioral disorders of childhood. It is sometimes referred to as Attention Deficit Disorder (ADD).
- It is usually first diagnosed in childhood and often lasts into adulthood. Children with ADHD have trouble paying attention, controlling impulsive behaviors (may act without thinking about what the result will be), and, in some cases, are overly active.

**ADHD has Three Subtypes:**

- **Predominantly Hyperactive-Impulsive** – Most symptoms (six or more) are in the hyperactivity-impulsivity categories. Fewer than six symptoms of inattention are present, although inattention may still be present to some degree.
- **Predominantly Inattentive** – The majority of symptoms (six or more) are in the inattention category and fewer than six symptoms of hyperactivity-impulsivity are present, although hyperactivity-impulsivity may still be present to some degree. Children with this subtype are less likely to act out or have difficulties getting along with other children. They may sit quietly, but they are not paying attention to what they are doing. Therefore, the child may be overlooked, and parents and teachers may not notice that he or she has ADHD.
- **Combined Hyperactive-Impulsive and Inattentive**– Six or more symptoms of inattention and six or more symptoms of hyperactivity-impulsivity are present. Most children have the combined type of ADHD. Treatments can relieve many of the disorder's symptoms, but there is no cure. With treatment, most people with ADHD can be successful in school and lead productive lives. Researchers are developing more effective treatments and interventions, and using new tools such as brain imaging, to better understand ADHD and to find more effective ways to treat and prevent it.



## Welcome...

### New Providers :

#### PCP

Wallizada, Fatah A, M.D.  
Pound, Marjorie T., ARNP

Fatah A Wallizada, MD  
UF New Berlin Family Medicine

Pediatrics  
Nurse Practitioner

#### Specialist

Abshire, Kyle, O.D.  
Bowman, Christina, O.D.  
Hoffman, James, O.D.  
Larson, Karen, O.D.  
Reed, Keven, O.D.  
Stilley, Lauren Ann, SLP  
Watson, Carrie Lyn, SLP  
Albert, George Louis, DC

Abshire and Hoffman PA  
Abshire and Hoffman PA  
Abshire and Hoffman PA  
Abshire and Hoffman PA  
Abshire and Hoffman PA  
The Speech Therapy Closet, Inc  
The Speech Therapy Closet, Inc  
Theramed Medical Clinics

Optometrist  
Optometrist  
Optometrist  
Optometrist  
Optometrist  
Speech - Language Pathologist  
Speech - Language Pathologist  
Chiropractor

