

FIRST COAST ADVANTAGE MATRIX

DECEMBER 2009

(changes are in red)

CARRIER	FSC	Hosp Plan Code	PRE-AUTH ELIGIBILITY	CARVE OUTS/RESTRICTIONS			SERVICES			
				CARVE OUT NAME	NETWORK NAME & TELEPHONE #	INFORMATION	SPECIALIST RESPONSIBILITIES	PRIMARY CARE RESPONSIBILITIES	HOSPITAL ADMISSIONS ELECTIVE & PRE-OP	EMERGENCY SERVICES & EMERGENCY ADMISSIONS
<p>First Coast Advantage (FCA)</p> <p>PLAN: Medicaid (PSN) Provider Service Network</p> <p>Entities: Shands Jax Effective 07/01/06 UFJP Effective 07/01/06 Community Providers 07/01/06</p> <p>Network Restrictions: Shands Jax, UFJPI, Baptist Downtown, Beaches, Wolfsons, Nemours, Duval County Health Dept, Brooks Rehabilitation - See FCA Provider Directory for Complete Network</p> <p>FCA Provider Relations Angie Creppel (904) 244-9174</p> <p>Shands/UF Contract Manager Veronica Walton (904) 244-9255</p>	3345	151512	<p><u>Benefits/Eligibility</u> 866-270-2422 or www.firstcoastadvantage.com</p>	Allergy	Dr. Tracy Sinha-Khona 904-733-6487 Nemours 904-390-3600	Adults & Pediatrics	<p>GYN 1 well-woman visit a yr w/no referral</p> <p>OB Global Pre-auth for phys req from Med Mgmt. Notification req from Hospital. Auth can be obtained by PCP or Specialist</p> <p>Spec to Spec Referrals Spec to Spec referral permitted & PCP must be notified</p> <p>Services Req Pre-Auth All out of netwrk prov req auth. See pre-auth list for serv req auth.</p> <p>Facility/Clinic Auth No add'l ref/auth for proc/diag testing req for in-netwk facility</p>	<p>Referral Referral required to in-network par provider & PCP must be notified.</p> <p>Services Req Pre-Auth All out of netwk prov req auth. See Pre-auth list for serv req auth.</p> <p>Facility/Clinic Auth No add'l ref/auth for proc/diag testing req for in-network facility</p>	<p>Pre-Cert Elec proc req pre-op: Fax to 244-9744</p> <p>Pre-Op within 72 hours</p> <p>Inpatient Days 45 days per year (July 1 - June 30)</p> <p>Observations: Notify w/in 24 hrs or next business day</p> <p>Elective Proc Req Pre-op: Fax 244-9744</p> <p>Circumcisions Covered @ Shands Jax Only within 1st 10 days of birth</p>	<p>Notification ED visit w/in 24 hrs or next business day</p> <p>If Admitted w/in 24 hrs or next business day</p> <p>Inpatient Days 45 days per year (July 1 - June 30)</p> <p>Observations: Notify w/in 24 hrs or next business day</p> <p>ER Documents Can be used for referral to a specialist</p> <p>Outpatient Outpatient Hospital Services \$1,500 per year.</p> <p>Urgent Care Any Medicaid Provider</p>
			<p><u>Referral/Pre-Auth</u> Ph: 244-3539 Fax: 244-9744</p>	Behavioral Health	See FCA Directory	Auth req based on Tier System. PCP referral is not required.				
			<p><u>Notification/Obs/ED visits/IP Admits</u> Ph: 244-3539 Fax: 244-9744</p>	Laboratory/ Path	Shands Jax, UF Outreach Draw stations/Clinics, Any In-Netwk Facility					
			<p>Inpatient Days 45 days per year (July 1 - June 30)</p>	Pharmacy	Any Medicaid Pharmacy 850-487-4441	See FCA Website for listings				
			<p><u>Provider/Cust Service/Claims</u> 866-270-2468</p>	Chiropractor	See FCA Directory					
			<p>Outpatient Outpatient Hospital Services \$1,500 per year.</p>	Dental	MCNA Dental 800-494-6262	See FCA Website for listings				
			<p><u>Circumcisions</u> Covered @ Shands Jax Only within 1st 10 days of birth</p>	Dermatology	Fax Pre-Auth to FCA 904-244-9744					
				Radiology	Shands Jax, Baptist Dwntwn, Bches/Wolfson, Any In-Network Facility	See FCA Website for listings				
				DME	See FCA Directory	See FCA Website for listings				
				Orthotics	See FCA Directory	See FCA Website for listings				
				Home Health	See FCA Directory	See FCA Website for listings				
				Vision	Primary Plus 800-393-2873	Rout Eye Care & Glasses				
				Infusion	See FCA Directory	See FCA Website for listings				
				Podiatry	Shands Bone & Joint 244-5001	See FCA Website for additional listings				
	Transportation	866-294-6611								