

FIRST COAST ADVANTAGE MATRIX

November 2011

(changes are in red)

CARRIER	FSC	Hosp Plan Code	PRE-AUTH ELIGIBILITY	CARVE OUTS/RESTRICTIONS			SERVICES			
				SERVICE NAME	NETWORK NAME & TELEPHONE #	INFORMATION	SPECIALIST RESPONSIBILITIES	PRIMARY CARE RESPONSIBILITIES	HOSPITAL ADMISSIONS ELECTIVE & PRE-OP	EMERGENCY SERVICES & EMERGENCY ADMISSIONS
First Coast Advantage (FCA) (Duval County) Expansion Counties Effective 12/1/10 (Baker, Clay & Nassau) PLAN: Medicaid (PSN) Provider Service Network <u>Entities:</u> Shands Jax Effective 07/01/06 UFJP Effective 07/01/06 Community Providers 07/01/06 FPTI Effective 04/01/07 <u>Network:</u> Shands Jax, UFJPI, Baptist Hospitals (All Locations) Wolfson, Nemours, Duval County Health Dept, Brooks Rehabilitation - See FCA Provider Directory for Complete Network	3345	151512	<u>Benefits/Eligibility</u> 866-270-2422 or www.firstcoastadvantage.com	Allergy	Dr. Sinha-Khona 904-733-6487 Nemours 904-697-3694	Adults & Pediatrics	<u>GYN</u> 1 well-woman visit a yr w/no referral <u>OB</u> Global Pre-auth for phys req from Med Mgmt. Notification req from Hospital. Auth can be obtained by PCP or Specialist <u>Spec to Spec Referrals</u> Spec to Spec referral permitted & PCP must be notified <u>Services Req Pre-Auth</u> All out of netwrk prov req auth. See pre-auth list for serv req auth. <u>Facility/Clinic Auth</u> No add'l ref/auth for proc/diag testing req for in-netwk facility	<u>Referral</u> Referral required to in-network par provider & PCP must be notified. ER Documents can be used as referral to Specialist <u>Services Req Pre-Auth</u> All out of netwrk prov req auth. See Pre-auth list for serv req auth. <u>Facility/Clinic Auth</u> No add'l ref/auth for proc/diag testing req for in-network facility	<u>Pre-Cert</u> Elec proc req pre-op: Fax to 244-9744 <u>Pre-Op</u> within 72 hours <u>Inpatient Days</u> 45 days per year (July 1 - June 30) <u>Observations:</u> Notify w/in 24 hrs or next business day <u>Elective Proc</u> Req Pre-op: Fax 244-9744 <u>Circumcisions</u> Covered @ Shands Jax Only within 1st 10 days of birth - Preauth req for consult	<u>Notification ED visit</u> w/in 24 hrs or next business day <u>If Admitted</u> w/in 24 hrs or next business day <u>Inpatient Days</u> 45 days per year (July 1 - June 30) <u>Observations:</u> Notify w/in 24 hrs or next business day <u>ER Documents</u> Can be used for referral to a specialist <u>Outpatient</u> Outpatient Hospital Services \$1,500 per year. <u>Urgent Care</u> Any Medicaid Provider
			<u>Referral/Pre-Auth</u> pre.authorizations@jax.ufl.edu Fax: 244-9744 <u>Notification/Obs/ED visits/IP Admits</u> Ph: 244-3539 Fax: 244-9744 <u>Inpatient Days</u> 45 days per year (July 1 - June 30) <u>Provider/Cust Service/Claims</u> 866-270-2468 <u>Outpatient</u> Outpatient Hospital Services \$1,500 per year. <u>Circumcisions</u> Covered @ Shands Jax Only within 1st 10 days of birth - Pre-auth required for consultations	Behavioral Health	See FCA Directory	Auth req based on Tier System. PCP referral is not required.				
				Laboratory/ Path	Shands Jax, UF Outreach Draw Station/Clinics, Baptist Locations	Exp County-Baker, Clay, & Nassau access LabCorp & all Baptist Medical Ctr locations				
				Pharmacy	Any Medicaid Pharmacy 850-487-4441	See FCA Website for listings				
				Chiropractor	See FCA Directory					
				OMFS	UF OMFS Providers	Initial FCA Auth must be obtained by referring provider				
				Dental	MCNA Dental 800-494-6262	See FCA Website for listings				
				Dermatology	Advanced Dermatology See FCA Website for listings	Referral required for In-Network Providers				
				Radiology	Shands Jax, Baptist Downtwn, Bches/Wolfson, Any In-Network Facility	See FCA Website for listings				
				DME	See FCA Directory	See FCA Website				
				Orthotics	See FCA Directory	See FCA Website				
				Home Health	See FCA Directory	See FCA Website				
				Vision	Primary Plus 800-393-2873	Rout Eye Care & Glasses				
				Infusion	See FCA Directory	See FCA Website				
	Podiatry	Shands Bone & Joint 244-5001	See FCA Website for additional listings							
	Transportation	866-294-6611	Auth required from for 90 miles Transport							

FCA Provider Relations
Angie Creppel
(904) 244-9174

Shands/UF Contract manager
Veronica Walton
(904) 244-9255

CHANGES IN RED