



National Provider Identifier (NPI) Frequently Asked Questions

1. *Question:* Will First Coast Advantage (FCA)/Apex Benefits Services (Apex) employ a contingency plan?

Answer: Yes. In response to Florida Medicaid's contingency plan, FCA/Apex will delay full implementation of the NPI HIPAA mandate until **October 1, 2007**. This will allow our providers additional time to use their NPI number in Health Insurance Portability and Accountability Act (HIPAA) standard electronic transactions. **Beginning October 1, 2007, providers must include their NPI number (including taxonomy and/or zip code if those values are part of the provider's NPI solution) on all claims submitted via Electronic Data Interchange (EDI). Electronic claims submitted on or after October 1, 2007, without an NPI will be rejected.**

2. *Question:* Will claims submitted electronically without the NPI number be rejected on October 1, 2007?

Answer: Yes. Per Florida Medicaid, all claims submitted via EDI on October 1, 2007, and after must include the NPI (taxonomy and/or zip code) to be compliant with HIPAA regulations. **Electronic claims submitted on or after October 1, 2007, without the appropriate NPI information will be rejected.**

3. *Question:* How do I know if I should submit taxonomy and/or zip code + 4 with my NPI number?

Answer: In order to link your NPI number with your Florida Medicaid provider number, you must register your NPI with Florida Medicaid. For information on this process, please visit

<http://www.floridamedicaidnpi.com/NPIFAQ.aspx?PageName=NPI008>

If taxonomy and zip code were used as part of your NPI solution and registered with Brandt Information Systems, those values should also be used when identifying yourself in an EDI transaction to Florida Medicaid.

4. *Question:* I don't have an NPI yet. What should I do?

Answer: Please obtain an NPI as soon as possible. Contact NPPES for an NPI assignment. They may be contacted as follows:



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- 1-800-465-3203 (NPI Toll-Free); 1-800-692-2326 (NPI TTY)
- customerservice@npienumerator.com
- NPI Enumerator, PO Box 6059, Fargo, ND 58108
- <https://nppes.cms.hhs.gov>

Following this, please visit the below link to register your NPI solution with Florida Medicaid.

- <http://www.floridamedicaidnpi.com/NPIFAQ.aspx?PageNBame=NPI008>

5. *Question:* Is the NPI required for all provider types in an EDI claim?

Answer: If a provider is required to get an NPI, it must be used to identify the provider in an EDI standard electronic claim for billing, treating, referring and attending roles.

6. *Question:* Are providers required to register their NPI with FCA/Apex prior to sending NPI on electronic claim transactions?

Answer: No. FCA/Apex will not employ a registration system for the NPI number. FCA/Apex encourages all providers to obtain their NPI and to use it in all HIPAA standard EDI transactions.

7. *Question:* Will FCA/Apex reject paper claims without an NPI value?

Answer: No, FCA/Apex will not reject a paper claim that does not contain the NPI value. Florida Medicaid encourages all providers to continue submitting their Florida Medicaid provider number on paper claims. Atypical providers who do not qualify for an NPI may continue using their Florida Medicaid provider number on paper claims.

We encourage the use of the new paper claim forms (CMS-1500 (08-05) and UB-04 CMS-1450). **Beginning July 2, 2007, Florida Medicaid will reject paper claims submitted on any outdated CMS-1500 or CMS-1450 forms.**



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8. *Question:* Will FCA/Apex accept NPI numbers prior to October 1, 2007?

Answer: Yes. FCA/Apex can accept NPI only, legacy number only or a combination of NPI and legacy identifier. FCA/Apex encourages all providers who have their NPI to use it in all HIPAA standard EDI transactions.

9. *Question:* How do I report my NPI solution in an EDI claim transaction?

Answer: Please refer to the NPI Quick Reference Guide document posted on the FCA website http://www.firstcoastadvantage.com/claims_Information.asp for an overview of how to submit NPI information on EDI claim transactions. This document is based on the ACS Companion Guide for 837 transactions and Florida Medicaid processing requirements. For more detailed information, please visit the ACS Florida Medicaid site at <http://floridamedicaid.acs-inc.com/index.jsp>.