



Adult Access to Preventive/Ambulatory Health Services

AHCA requires FCA to report data on 31 HEDIS and Agency Defined performance measures. HEDIS is an acronym for Healthcare Effectiveness and Data Information Sets. HEDIS performance measures were developed by the National Committee for Quality Assurance (NCQA) and are the most widely used set of health care performance measures in the United States.

First Coast Advantage (FCA) would like to make you aware of the national standards for the “Adult Access to Preventive/Ambulatory Health Services (AAP)” performance measure. This performance measure is divided into three categories according to age and includes 20-44y/o, 45-64y/o, and 65 plus y/o.

The HEDIS measure for AAP is based upon the percentage of members who are 20 years of age and older who have had either a preventive or ambulatory visit within the last year.

The HEDIS performance measures of FCA for 2009 were as follows: AAP for 20-44y/o - 78.6% (25th percentile nationally); 45-64y/o – 89.4% (> 75th percentile nationally); and 65+ - 88.9% (>75th percentile nationally).

AHCA requires that all Florida managed Medicaid plans achieve a minimum of the 50th percentile for all HEDIS measures. Because FCA currently ranks at the 25th percentile on a national basis for the 20-44y/o measure, FCA has implemented a corrective action plan that it submitted to AHCA. To achieve the 50th percentile for this HEDIS measure, the percentage of members 20-44 y/o who have had one preventive visit in the past year must increase from the present rate of 78.6% to 79.6% (the national 50th percentile).

The FCA Health Risk Assessment (HRA) Outreach Coordinators attempt to contact all new members assigned to FCA for the purpose of completing a HRA. Our coordinators assist each new member to identify his or her assigned PCP and remind the member to schedule a new patient appointment. Our coordinators will contact all new FCA members for whom claims data fail to identify the required preventive or ambulatory visit. Finally, our coordinators will educate members about AHCA’s Enhanced Benefits Program and the transportation services available to them to facilitate their access to their primary care provider.

FCA provides you with a list of your newly assigned members and completed HRAs on a monthly basis. Your staff could also assist by attempting to contact newly assigned members to schedule their new patient appointments.

FCA members are entitled to one vision exam yearly. This exam counts as a visit toward the AAP measure. FCA members receive a \$25.00 healthy behavior credit for having an eye exam. Referrals to optometrists are not required. An FCA member can simply call Primary Plus at 1-800-393-2873 to find a conveniently located optometrist and then schedule an appointment.



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The table below lists a variety of codes that are considered to represent a preventive or ambulatory care service. Thank you for helping First Coast Advantage to provide quality care to our members.

Description	CPT	HCPCS	ICD-9-CM
Office or other outpatient services	99201-99205, 99211-99215, 99241-99245		
Preventive Medicine	99385-99387, 99395-99397, 99401-99404, 99411, 99412, 99420, 99429	G0344	
Ophthalmology and optometry General medical exam	92002, 92004, 92012, 92014		V70.0, V70.3, V70.5, V70.6, V70.8, V70.9